

# **Cow Creek Government Office**

## **Clinic Director**

Jobs Code 2001

Department: Cow Creek Health and Wellness

Location: Roseburg/Canyonville

Minimum Salary: \$ 100,489.56

#### **POSITION PURPOSE:**

The Clinic Director will be responsible for overseeing clinic operations including administrative management staff supervision, financials and quality improvement.

#### **ESSENTIAL FUNCTIONS:**

- Provide direction, mentoring, and supervision to clinic leadership
- Work closely with Quality Improvement Coordinator and Clinic Operations Specialist to ensure all aspects of Quality Improvement/Quality Assurance are robust and efficiently implemented including: infection control, safety, and peer reviews.
- Responsible for meeting healthcare regulatory requirements to include risk management, privacy, security, infection control, and patient safety are met at the highest level of an ambulatory outpatient clinical care facility.
- Participates in the development, implementation, and evaluation of the CCHWC Strategic Plan. Hold regular annual planning meetings for administrative staff.
- Develops and adheres to Tribal operational policies and procedures.
- Evaluates, monitors and develops key performance dashboards to improve clinic performance metrics.
- Identifies grant opportunities and assists in the preparation of grant applications.
- Contributes to the achievement and sustainment of AAAHC accreditation.
- Champions the implementation of integrated care through proven and innovated care models and best practices.
- Responsible for internal and external customer service, quality assurance, and process for resolution of concerns, complaints and grievances in a timely manner.
- Communicates to staff Tribal updates, events, and activities as well as routine clinical updates for continuity of operations.

 Collaborates well with Deputy Health Director, Human Resources and other tribal Governmental Departments/Programs including the Health Advisory Committee.

### QUALIFICATION STANDARDS:

- Bachelor's Degree in Health Administration, Health Services Administration or Healthcare Management required. Master's Degree preferred.
- Two to four years of supervisory experience in area of healthcare management, required.
- Solid working knowledge of budgeting and grants management
- Knowledge of primary care, behavioral health operations, service delivery and an integrated care model
- Thorough understanding of healthcare regulatory compliance requirements, risk management and privacy compliance.
- Excellent interpersonal, communications, public speaking and presentation skills